Client Aid Policy - CareNet Central Region

CareNet Central Region strives to provide high quality outpatient mental health services to members of our community regardless of financial circumstances. To meet this mission, CareNet Central Region offers financial assistance to qualifying individuals through our client aid program. Determination of financial assistance is based upon a client or legally responsible individual's household size and income.

Who qualifies for a discount?

Any client or other person who is legally responsible for a client's medical bills, residing within the CareNet Central Region service area. Client aid funding is available to clients who are 1) uninsured or underinsured ($7500+ deductible), and 2) Meet the household income requirements of CareNet's sliding scale.

What services are covered?

10 outpatient counseling sessions provided by a licensed clinician. Once your initial 10 sessions have been used, you and your counselor will review your progress, and determine if further treatment is needed. Client aid funding for additional sessions beyond the initial 10 is subject to funding availability.

No Call/ No Show or Late Cancellation for a scheduled appointment may result in $65 missed appointment fee being charged to the client. Client aid funding does not cover missed appointment fees.

How do I apply for client aid funding?

At the time of your first appointment, or at any point in your treatment if your financial circumstances change, provide a current pay stub and the previous year's W2 form (if applicable).

How do I know if I am eligible for client aid funding?

After reviewing your income documentation, your counselor will discuss any client aid funding that you qualify for.